

Winch Lane Surgery - February 2023



24,005

↑ 1,001 (23,004)

Total number of calls to surgery:



10,308

↑ 1,651 (8,657)

Number of calls abandoned:



5,272

↓ -396 (5,668)

Items issued via prescription:



414

↓ -7 (421)

Referrals Made:



760

↑ 167 (593)

Administrative Communications Issued (letters/emails):



1,281

↑ 514 (767)

Text Messages Sent and Received: